



## ISO - are you considering the benefits ?



Certificate FS 574308



The stronger businesses are moving forward and the demands being imposed by customers are even greater. By having the "slight edge" over the competition when quoting and tendering for work puts you in front.

## Are your customers requiring you to attain ISO ?



### A few of the Benefits of ISO accreditation

- **Credibility**
- **Compliance**
- **Customer & prospect recognition**
- **Additional marketing profile**
- **Business process standardisation**
- **Improve customer satisfaction**
- **Market your business more effectively**

We help by providing the guidance and assistance to attain ISO accreditation in a controlled and reduced time frame.

Working in partnership with ISO certification bodies, **Businessflow** takes you through a **simplified route** to achieving and maintaining ISO accreditation.

**Businessflow** is certified to ISO 9001 and realises the real benefits of ISO credibility in the market place, providing the edge over the competition by demonstrating management systems & process control.

ISO 9001 QUALITY

ISO 14001 ENVIRONMENTAL

BS EN 18001 OHSAS

ISO 27001 SYSTEMS SECURITY

BS 25999 CONTINUITY MANAGEMENT



## ISO - The Simple Route ... in the right direction



### Benefits v costs

Potential saving and improvements through the implementation of ISO standards outweigh the cost of a QMS (Quality Management System) which can provide the "slight edge" over your competition.

Implementing a QMS will also cost time. Another consideration will be the design of your system.

Initial commitment for typical small business:

- 4 days process and document preparation
- 1 day Internal Review
- 1 day Management Review
- 2 day Audit

**Customer Satisfaction** is essential for any business. Working to recognised quality management standards can help you to meet customer expectations.

**Quality management standards provide a framework** for a business to manage its processes and activities. They can help a business improve its efficiency by providing a best practice model for it to follow.

**Meeting a quality management system standard** you need to set up a system to improve the key processes you use to provide your products and services - allowing you to deliver consistently on your promises.

**Step 1** Determine the business processes

**Step 2** Produce quality related documents

**Step 3** Undertake internal audit

**Step 4** Hold a management review meeting

**Step 5** Submit management system documentation

**Step 6** Certification body undertakes assessment & subject to assessment certification is awarded.



**Businessflow is registered with the BSI Associate Consultant Programme so you can be confident that the professional service and advice provided has been approved by the British Standard Institute.**

For a FREE initial review of your business and a clear understanding of the benefits of ISO FREE call 0800 1300 519

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