

# ISO Management Training? You know it makes sense...



**David Hall**

Managing Director (ISO Consultant)

MAKING businesses more efficient in the micro to SME sector is what Businessflow does.

Businessflow provides the experience to assist your company in implementing and gaining accreditation to those important ISO standards ISO 9001 quality, ISO 14001 environmental to your business particularly if you are “tendering” for new work. We have helped many companies in Kent and nationally to successfully implement and attain ISO accreditation. Success has been built upon trust and consistency of service delivery with a 100% business success rate in ISO accreditations nationally.

By applying **SIMPLE** steps we help companies from business start-up through the SME sector in both private and public sectors.

Businessflow is certified to 9001:2008 and an ACP BSI (British Standards Institution) consultancy.

**“The key to success is via training and awareness”**

## So what is it all about?

ISO stands for International Organisation of Standardisation. In complying with ISO standards, a company must say what it does through documentation and processes, do what it says through action, and prove it to an independent third party.

The training uses accelerated learning techniques including a blend of workshops and interactive sessions to ensure that you fully understand the subject.



From our own experience, we know how important training is to a company. We have seen first hand what the difference proper training means to small and large companies. Delivering services of high quality consistently is a challenge for any company. The companies that value their employees know that competence building is an investment that pays off. Investing in your employees will also attract

new talents that you wish to recruit as it makes your company an attractive place to work.

## ISO training covers the following areas :-

- Management systems development and implementation.
- Internal auditing and improvement.

Businessflow runs workshops to support small businesses in the understanding and use of standards. These workshops enable companies to quickly gain knowledge on the latest standards and best practice and assess the benefits for their

business sector.

The training course is designed and delivered to help you understand all areas of quality and environmental management and its importance in securing future business and stakeholder confidence.

This comprehensive introduction will provide the skills to share knowledge and ensure your company starts off in the correct way.

## Course learning objectives and benefits

- Learn how to develop quality & environmental system standards
- Understand the ISO structure and accreditation
- Study all areas of ISO 9001 and ISO 14001
- Establish the importance of ISO documentation and legislation
- Gain an overview of assessment and certification procedures
- Advance your continuous professional development - (see grant option at foot of article)

## So what do our clients think?...

*“The training, implementation support and professional approach that Businessflow provided us during our ISO 9001 & 14001 implementation was second to none. The implementation was to time and budget. They deliver to promise every time”*  
Danny Gladwyn – MD Correct Contract Services Limited

## Help with the costs – are YOU missing out?

For eligible small businesses there could be a **grant of up to £1000**, and for a **FREE** review of your ISO status prior to ISO awareness training contact David on 0800 1300 519 [dave.hall@businessflow.co.uk](mailto:dave.hall@businessflow.co.uk) [www.businessflow.co.uk](http://www.businessflow.co.uk) [www.uk.linkedin.com/in/daveghall](http://www.uk.linkedin.com/in/daveghall)

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making businesses more efficient



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